

Hiroshima Gas Group 2030 Vision

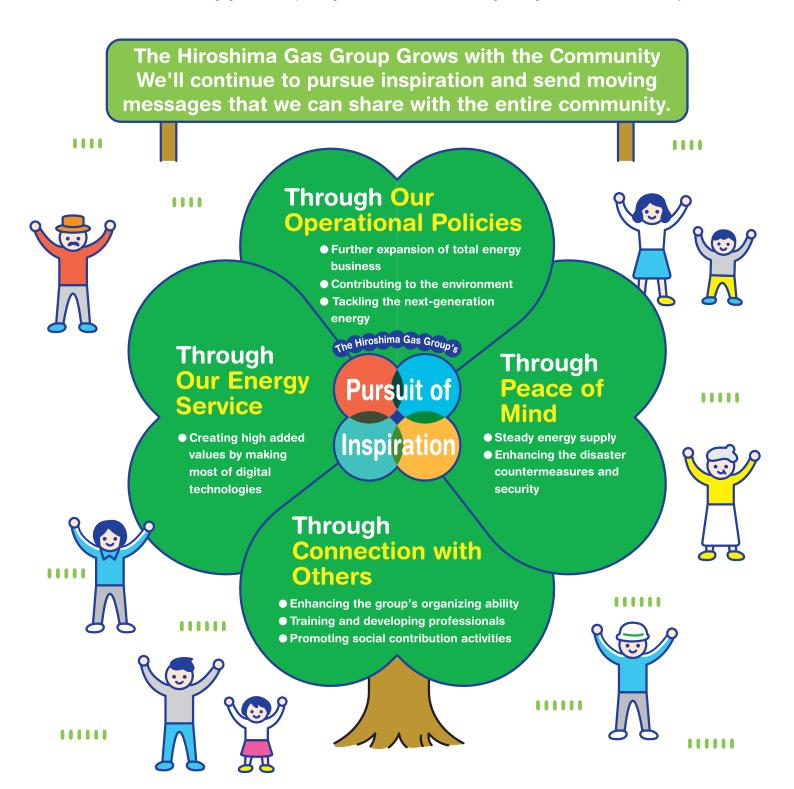
Sending moving messages that make us happy



Challenge for Happiness 2030

We Create the Future That Makes Everyone in Our Community Smile and Happy

Keeping in mind the slogan "Sending moving messages that make us happy," we at the Hiroshima Gas Group will continue to pursue inspiration and send moving messages to the community. By doing so, we'll continue to engage in accomplishing our 2030 vision in order to grow together with the community.



Challenge 1

Through expansion of our total energy business, we'll support the vitality of our community.

We'll enhance services suitable for our customers' needs while at the same time striving to distribute highly eco-friendly energy. Considering today's increasing demand, we'll also strive to enhance our raw-material procurement, production and supply infrastructure.

Through public-private partnership, we'll build a town in which everyone can live comfortably by creating a smart energy and a smart community that are friendly to people and the environment.

We'll proactively address social issues such as the super-aging society (depopulation, declining birth rate) and depopulation in outlying islands and mountainous regions as we provide enhanced services and propose optimal solutions.

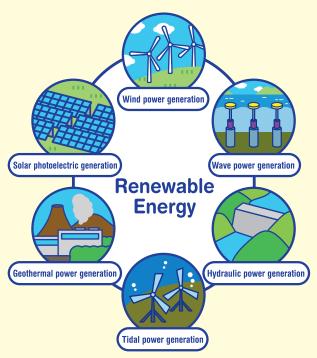


Challenge 2

We'll develop businesses that contribute to the environment, and we'll conduct research on next-generation energy technologies.

We'll help to reduce environmental loading by promoting the use of highly eco-friendly energy-saving equipment (technology) such as fuel cells and cogeneration, as well as through expanding the implementation of renewable energy.

In order to respond to the global trend of antifossil fuels/carbonization, we'll further promote the use of gas, including cogeneration. We'll also investigate and research CO₂ recovery/storage technologies and the state-of-the-art technologies such as methanation.



Challenge **3**

By making the most of digital technologies, we'll create high added values that are useful for society and our way of life.

We'll make the most of digital technologies to improve productivity using ICT⁻¹, promote reformation of our work style, improve our work efficiency through the use of smart devices, develop human resources and enhance the transfer of skills.

We'll help to create attractive towns through the use of state-of-the-art technologies such as smart meters and EMS^{*2}. We'll also improve our customer service by implementing IoT^{*3} and Al^{*4} technologies.

- *1 ICT: Information communications technology
- *2 EMS: Mechanism for comprehensive energy management (Environmental Managing System)
- *3 IoT: Internet of things
- *4 Al: Artificial intelligence



Challenge 4

We'll become a professional group that will develop human resource and add strength to the community.

We'll promote a diverse but flexible work style for the creation of deeply motivating workplaces and the enhancement of each individual's awareness.

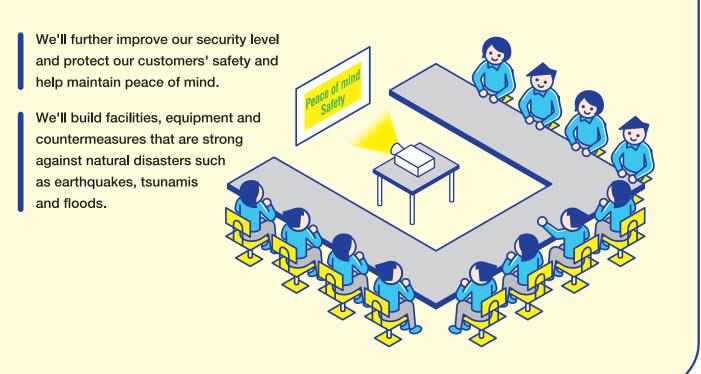
We'll develop highly creative human resources who will be loved by the community.

We'll improve our communication in the group and strive to achieve our vision as a team.



Challenge **5**

Setting "always safe and worry-free" as our goal, we'll look for "what other things can we do," find them, and execute them.





We'll help local residents create their "ideal town."



